



3PEAKS COMPOSITE DECKING LIMITED WARRANTY

25-Year Residential / 10-Year Commercial

This document applies only to the qualifying 3Peaks composite decking products identified below.

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| PRODUCT COVERED | 3Peaks composite decking boards, fascia, and risers sold under the 3Peaks name, including Onyx Rock, Silver Oak, Kawartha Cedar, and Muskoka Walnut, plus any colour expressly identified by 3Peaks in writing as covered by this warranty. |
| RESIDENTIAL TERM | Twenty-five (25) years from the original consumer purchase date, subject to all conditions, exclusions, limitations, claim procedures, and proration below. |
| COMMERCIAL TERM | Ten (10) years from the original purchase date unless 3Peaks issues a separate written commercial warranty. |
| COVERAGE AREAS | Manufacturing performance defects, excessive fade, and eligible food-and-beverage staining under normal use and service. |

COVERAGE AND DEFINITIONS

1. Statement of Warranty

This warranty is given to either (1) the original purchaser of 3Peaks Composite Decking or (2) the owner of the property at the time of installation if different from the original purchaser, collectively referred to as the “Purchaser.” The covered boards, fascia, and risers are referred to as the “Product.” Fasteners, clips, railing, framing, substructure, and other accessories are not Product under this warranty.

Subject to the exclusions, limitations, claim requirements, and proration stated below, 3Peaks warrants that the Product, when properly installed, used, and maintained, will meet the performance, fade, and stain coverage described in this warranty for the applicable warranty term.

A “Residential Purchaser” means a single-family residential homeowner using the Product in a non-commercial deck, porch, landing, or stair walking-surface application. Any other purchaser or use is a “Commercial Purchaser” unless 3Peaks states otherwise in writing.

2. Performance Coverage

Under normal use and service, 3Peaks warrants that the Product will be free from material defects in workmanship and materials that occur as a direct result of the manufacturing process and result in covered performance failure during the applicable warranty period.

Covered performance failures. Covered failures include checking, splitting, splintering, delamination, blistering, peeling or flaking of the protective cap, cracking, rotting, or structural damage from fungal decay, where the condition is caused by a manufacturing defect in the Product itself and not by installation, substructure, use, maintenance, environment, or another excluded cause.

Outdoor and surface performance. The Product is designed for outdoor exposure. Normal surface wear, minor scratches, texture or sheen change, ordinary weathering, and colour variation are not manufacturing defects.



FADE, STAIN, AND WARRANTY PERFORMANCE

3. Fade Coverage

During the applicable residential or commercial warranty term and under normal use and service, 3Peaks warrants that the exposed walking surface of the Product will not fade from sunlight and weathering exposure by more than five (5) Delta E (CIE) units.

No outdoor decking material is completely fade-proof. Normal weathering, including minor colour change, slight lightening, variation between boards, or appearance changes caused by dirt, pollen, pollution, moisture, shade, or cleaning residue, is not a covered fade claim unless the Product exceeds the stated Delta E threshold and all claim requirements are met.

4. Stain Coverage

During the applicable residential or commercial warranty term and under normal deck use, 3Peaks warrants that the exposed walking surface of the Product will resist permanent staining from common food and beverage items normally present on a deck.

Covered items may include barbecue sauce, ketchup, mustard, mayonnaise, salad dressing, cooking oils, grease from ordinary food use, tea, wine, coffee, fruit punch, soda, and similar food or beverage spills, provided the spill is cleaned from the Product with soap and water or a mild household cleaner within one (1) week of exposure.

This warranty does not mean the Product is stain-proof. Stains or damage caused by substances not properly cleaned within one week, abrasive compounds, strong acids or bases, paints, stains, solvents, rust, metal dust, rubber mats, non-food grease, plant foods, fertilizers, biocides, fungicides, bactericides, construction debris, or non-food and non-beverage substances are not covered.

5. Obtaining Warranty Performance

If the Purchaser believes a covered defect exists, the Purchaser must notify 3Peaks within thirty (30) days after discovering the alleged defect and before the end of the applicable warranty term. Late claims may be denied.

A claim must include proof of purchase, installation address, purchase date, retailer or dealer name, product identification if available, a description of the issue, clear photographs of the affected area, and any additional information reasonably requested by 3Peaks. 3Peaks must be given a reasonable opportunity to inspect the Product before repair, removal, alteration, or replacement.

Stain claims. Before submitting a stain claim, the Purchaser must first attempt to clean the affected area with soap and water or a mild household cleaner within one (1) week of exposure. If the area remains reasonably unsatisfactory, the Purchaser must have the affected area cleaned by a professional deck cleaner at the Purchaser's expense. If it still remains reasonably unsatisfactory, the Purchaser may submit a claim within thirty (30) days after professional cleaning is completed.

Claim submission. Claims should be submitted in writing through the authorized 3Peaks dealer from whom the Product was purchased or by contacting 3Peaks at info@3peaks.ca. The Purchaser is responsible for keeping proof of purchase and records necessary to support the claim.

6. Exclusive Remedy

After reviewing the information provided, 3Peaks will determine whether the claim is valid. For an approved claim, 3Peaks will, at its sole option, either replace the affected Product or refund the applicable portion of the original purchase price paid for the affected Product. The remedy excludes labour, removal, disposal, freight, delivery, taxes, fasteners, accessories, railing, framing, substructure, finishing work, and other costs.

Replacement Product will be provided as close as reasonably available in colour, design, and quality. 3Peaks does not guarantee an exact colour, grain, sheen, texture, profile, or design match because products and manufacturing processes may change. Repaired or replaced Product remains covered only for the balance of the original warranty period.



PRORATION, TRANSFER, AND EXCLUSIONS

7. Residential Proration

During the first ten (10) years after original purchase, an approved residential claim is eligible for up to one hundred percent (100%) of covered Product material recovery. Beginning in year eleven (11), recovery is prorated as shown below. Proration applies to Product material only.

| Year of residential claim | Maximum Product material recovery |
|---------------------------|-----------------------------------|
| Years 1-10 | 100% |
| Years 11-14 | 90% |
| Years 15-18 | 80% |
| Years 19-22 | 70% |
| Years 23-25 | 60% |

Commercial claims: Commercial coverage ends ten (10) years after the original purchase date. Any approved commercial remedy remains subject to the exclusive remedy, proof, exclusions, limitations, and maximum liability stated in this warranty.

8. Transfer of Warranty

A Residential Purchaser may transfer this warranty one (1) time only, within five (5) years from the original purchase date, to a subsequent owner of the property where the Product was originally installed. After a valid transfer, the original purchase date, remaining term, proration, limitations, and exclusions continue. Commercial coverage is non-transferable.

9. Exclusions from Warranty Coverage

3Peaks does not warrant against, is not responsible for, and no implied warranty shall be deemed to cover any Product failure, malfunction, condition, loss, or damage attributable in whole or in part to:

- Improper installation, fastening, gapping, framing, slope, drainage, ventilation, storage, handling, or failure to follow current 3Peaks instructions, manufacturer guidelines, or applicable building codes.
- Use beyond normal use, an application not recommended by 3Peaks, or a structure whose design, load, drainage, fire, or code requirements are not satisfied.
- Movement, settling, collapse, failure, rot, decay, corrosion, or inadequacy of ground, framing, joists, sleepers, pedestals, foundations, waterproofing, membranes, or supporting materials.
- Improper transport, fabrication, cutting, bending, heating, alteration, re-manufacturing, or modification by anyone other than 3Peaks.
- Abuse, misuse, neglect, vandalism, impact, abrasion, gouging, puncture, scratches, dragging furniture or equipment, sharp tools, or ordinary wear and tear.
- Fire, flooding, hurricane, tornado, earthquake, lightning, hail, ice, extreme weather, ground movement, casualty loss, or other extraordinary events.
- Air pollution, dirt, pollen, soot, mould, mildew, algae, fungus not arising from a manufacturing defect, hard water, minerals, tannins, tree sap, bird droppings, or organic debris.
- Extreme heat, reflected or concentrated sunlight, fire pits, grills, heaters, low-emissivity or reflective glass, heat-generating appliances, or another damaging heat source.
- Paint, stain, sealer, coating, solvent, harsh chemical, unapproved cleaner, pesticide, fertilizer, de-icing chemical, construction chemical, adhesive residue, or unapproved surface treatment.



ADDITIONAL EXCLUSIONS, CONDITIONS, AND LEGAL TERMS

9. Exclusions from Warranty Coverage (continued)

- Colour variation between samples, boards, batches, photographs, displays, and installed material, including normal weathering and differences caused by exposure, shade, moisture, dirt, or site conditions.
- Fading, staining, wear, or damage on non-walking surfaces, board ends, cut ends, underside, hidden surfaces, or surfaces not intended for normal exposed use.
- Prolonged submersion, continuously submerged installations, or use in direct ground contact unless 3Peaks expressly approves the application in writing.
- Failure or damage caused by fasteners or clips. Any separate fastener warranty is provided by its manufacturer.
- Labour, removal, disposal, installation, reinstallation, freight, delivery, storage, lost time, lost profits, loss of use, damage to other property, or incidental, consequential, indirect, special, punitive, or similar damages, except where prohibited by mandatory law.

10. Purchaser Responsibilities

- The Purchaser, installer, contractor, designer, and local code authority are responsible for determining whether the Product is suitable for the intended project and complies with applicable laws, codes, permits, and structural requirements.
- The Product must be installed according to current 3Peaks instructions with appropriate framing, slope, drainage, ventilation, spacing, and fastening.
- The Purchaser must perform normal cleaning and maintenance, remove debris and spills, avoid harsh chemicals, and avoid sharp-edged tools on the surface.
- The Purchaser must keep purchase and installation records, plus photographs and other evidence reasonably necessary to support a claim.

11. Disclaimer of Other Warranties

Except for the express written warranty stated in this document, 3Peaks makes no other warranties, guarantees, representations, or indemnities, whether express or implied, arising by law, course of dealing, usage of trade, custom, statement, sample, brochure, website, catalogue, or otherwise, including any implied warranty of merchantability or fitness for a particular purpose.

To the maximum extent permitted by applicable law, all other warranties, conditions, guarantees, representations, and indemnities are disclaimed and excluded. Where applicable law does not allow a disclaimer or limitation, this warranty will be interpreted to provide the minimum rights required by that law and no broader rights.

12. Limitation of Remedies and Damages

The remedies stated in this warranty are the sole and exclusive remedies for a covered claim. 3Peaks' total liability shall not exceed replacement of the affected Product or refund of the applicable portion of the original purchase price paid for that Product. No limitation applies to the extent prohibited by mandatory law.

13. Entire Warranty

This document is the complete statement of the 3Peaks Composite Decking limited warranty. No dealer, distributor, contractor, installer, employee, agent, advertisement, sample, estimate, invoice, or other person may alter or expand it unless the change is expressly authorized by 3Peaks in writing. If any term is unenforceable, the remaining terms continue to the fullest extent permitted by law. This warranty gives the Purchaser specific legal rights; other rights may vary by province, state, or jurisdiction.

14. Registration and Claim Record

Registration is recommended to help confirm ownership, purchase date, product type, and installation location. Proof of purchase and reasonable evidence supporting a claim remain required.

15. Effective Date

This warranty is effective for qualifying purchases of 3Peaks Composite Decking made on or after June 13, 2026. The warranty in effect on the original purchase date governs the Product.